



P.O. Box 2500, Richmond, Virginia 23218-2500
Toll free: 1-888-VARETIR (827-3847)
Web site: www.varetire.org
E-mail: vrs@varetire.org

May 31, 2018

Re: Volunteer Firefighters & Rescue Squad Workers Service Award Program (VOLSAP)

Dear VOLSAP community:

The Virginia Retirement System's third-party record keeper for VOLSAP, BPS&M, a Wells Fargo company, has changed its name to Findley. This change will not impact any VOLSAP policies or requirements.

The email address for your VOLSAP questions has changed to volsap@findley.com. The toll-free phone number (1-844-749-1819), as well as the mailing addresses to submit forms and checks, remain the same:

Regular Mail

Wells Fargo IRT Texas Service Center/VOLSAP
P.O. Box 2577
Waco, TX 76702-2577

Overnight Mail

Wells Fargo IRT Texas Service Center/VOLSAP
1800 N. Valley Mills Dr.
Waco, TX 76710

VRS recently updated electronic and print content to reflect the change. To learn more about the program, visit the VOLSAP website at www.volsap.org.

Thank you for your continued commitment to serving communities throughout the Commonwealth of Virginia.

Sincerely,

The Virginia Retirement System